

# International Comfort Products, LLC

## Limited Warranty Certificate

**COVERED PRODUCTS: ALL 3-PHASE SPLIT SYSTEM AIR CONDITIONERS, HEAT PUMPS AND PACKAGE PRODUCTS (See Chart Below)**

**FOR SERVICE OR REPAIR:**

Contact a qualified dealer or service technician of your choice. When requesting service, please have the model and serial number from each unit readily available. If your dealer needs assistance, the distributor is available to provide support and we, International Comfort Products, LLC, support the distributor.

**Fill in the installation date, model and serial number of the unit in the space provided below and retain for your records.**

Model No. \_\_\_\_\_

Serial No. \_\_\_\_\_

Date of Installation \_\_\_\_\_

Installed by \_\_\_\_\_

Name of Owner \_\_\_\_\_

Address of Installation \_\_\_\_\_

Subject to the conditions and exclusions listed below, and on the reverse side, International Comfort Products, LLC (hereinafter referred to as ICP) warrants this product against failure due to defects in material and workmanship for the time periods listed.

**HEAT EXCHANGER LIMITED WARRANTY** – If the heat exchanger fails due to defect within ten years from the date of installation, (whether or not actual use begins on that date) ICP will provide a new heat exchanger, without charge for the part itself, or, at ICP's option, allow a credit in the amount of the then factory selling price for a new equivalent heat exchanger toward the retail purchase price of a new ICP product.

**PARTS LIMITED WARRANTY** – If a part fails due to defect within one year from the date of original installation of the product (whether or not actual use begins on that date) ICP will provide a new or remanufactured part, at ICP's sole option, to replace any defective part, without charge for the part itself.

**COMPRESSOR LIMITED WARRANTY** – If the compressor fails due to defect within five years from the date of original installation of the product, (whether or not actual use begins on that date) ICP will provide a new compressor, without charge for the part itself, or, at ICP's option, allow a credit in the amount of the then factory selling price for a new equivalent compressor toward the retail purchase price of a new ICP product.

**NO LABOR** – None of these warranties cover labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling of either failed parts, or replacement parts, or new units.

Non Current

### Warranty Details

Product Family	Years of Warranty		
	Heat Exchanger	Compressor	Parts
All 3-Phase Package Gas Electric Products	10	5	1
All 3-Phase Package Air Conditioner and Heat Pump Products	-	5	1
All 3-Phase Split System Air Conditioner and Heat Pump Products	-	5	1

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### **Conditions and Exclusions:**

The Limited Warranty only applies if the following conditions are met:

1. The unit must be installed by a licensed or otherwise qualified dealer or contractor.
2. The unit must be installed in accordance with ICP's installation instructions and in compliance with local codes. Improper installation may endanger the occupants of the dwelling.
3. The unit must be operated in accordance with ICP's owner's manual provided with each unit. The product must not be misused.
4. The unit's rating plate must not be removed or defaced.
5. Proof must be supplied that the equipment has been properly maintained over the life of the warranty, i.e., a minimum of once-a-year maintenance.
6. The unit must be installed and located in the continental U.S.A., Alaska, Hawaii, Puerto Rico, or Canada.
7. Warranties apply only to products installed in their original installation location.
8. Defective parts must be returned to the distributor through a servicing dealer for credit.
9. If the installation date cannot be determined it will be deemed to be 30 days after the date of manufacture.
10. All accessories, including electric heaters used in commercial applications, will have a 1-year limited warranty from date of original installation.

**Limitations of warranties – All implied warranties (and implied conditions in Canada) (including implied warranties or conditions of merchantability and fitness for a particular purpose) are hereby limited in duration to the period for which the limited warranty is given and applies. Some states or provinces do not allow limitations on how long an implied warranty or condition lasts, so this limitation may not apply to you. The expressed warranties made in this warranty are exclusive and may not be altered, enlarged, or changed by any distributor, dealer, or other person, whatsoever.**

### **This Warranty Does Not Cover:**

1. Normal maintenance as outlined in the installation and servicing instructions or owner's manual including coil cleaning, filter cleaning and/or replacement, and lubrication.
2. Damage or repairs required as a consequence of improper shipping or handling, faulty installation, misapplication, abuse, improper servicing, unauthorized alteration, and/or improper operation.
3. Failure to start due to voltage conditions, blown fuses, open circuit breakers or other damages due to the inadequacy or interruption of electrical service.
4. Damage as a result of floods, winds, fires, lightning, accidents, corrosive environments (except for coastal rated units in coastal environments), rust and wear, or other conditions beyond the control of ICP.
5. Parts not supplied or designated by ICP, or damages resulting from their use.
6. Electricity or fuel costs or increases in electricity or fuel costs from any reason whatsoever including additional or unusual use of supplemental electric heat.
7. **Any special, indirect, or consequential property or commercial damage of any nature whatsoever.** Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

**This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.**

Buyer protection plans are available through your installer/dealer. **HELP** (Homeowner's Extended Labor Program) is an optional factory backed extended service agreement that will provide this coverage. This plan provides additional years of service protection and must be purchased and submitted within one year from the date the unit was installed. For more information and complete details about **HELP**, contact an ICP dealer or visit our website at [www.icpusa.com](http://www.icpusa.com).

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Mississauga, Ontario L5T 2T5  
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Manufacturers of Airquest®, Arcoaire®, Clare®, Climette®, Comfortmaker®, Dettson®, Heil®, Keeprite®, Tempstar®, Day & Night™, ICP Commercial®, and other quality brand name private label products.